

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Blind Spot Warning (BSW) Precautions/ February 21, 2017/
Reference: IPSB-16-434

FRANKLIN, TN- Nissan North America, Inc. (INFINITI) continues to be very concerned with the proper repair of our vehicles after a collision situation, especially as it pertains to safety related systems. With this in mind, INFINITI would like to address a very important component of our Safety Shield Technologies, called Blind Spot Warning (BSW), and one of the specific repair considerations that relates to this system.

BSW was introduced to some INFINITI vehicles as early as 2011. On vehicles equipped with this technology, the side radars, which are responsible for triggering the BSW, sit behind the rear bumper cover at both corners. For this reason, in a rear end collision scenario, INFINITI **DOES NOT** support any repair, body filler application, or paint work on the rear bumper cover in the general area of the side radars. INFINITI's service manuals clearly state: "Do not attach a sticker (including transparent material), install an accessory or paint work near the side radar".

The damaged bumper cover should be instead replaced with a new bumper cover. In addition, since non-OEM bumper covers may vary in materials, build specifications, and fitment, and have not been tested by Nissan North America, Inc. (INFINITI) as far as compatibility with the BSW system, INFINITI recommends replacing the bumper cover with a new Genuine OEM bumper cover.

Failure to adhere to these guidelines may cause the BSW system to not function properly, potentially causing serious safety concerns for our owners.

Please reference service manual section "**DAS**" for additional detailed information.

Parts Warranty

Nissan North America's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than genuine original equipment parts.

For additional collision information: <http://collision.infinitiusa.com>

