

**Reference: ISPB/18-286 (Revision to IPSB/16-397)
July 12, 2019**

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Revised Pre- and Post-Repair Scanning, Calibration

Franklin, TN—INFINITI continues to add greater technology and electrical systems promoting driver assist features and overall vehicle safety. The presence of increasingly sophisticated and inter-connected technology supports and necessitates the requirement of all 2008 and newer INFINITI vehicles having a diagnostic system scan to identify any diagnostic Trouble Codes (DTCs) present, even in cases where there is no identifiable Malfunction Indicator Light (MIL) illuminated on the vehicle's dashboard. Forces encountered in a loss or simply disconnecting vehicle systems during the repair process for paint or other access can trigger a DTC in the vehicle's systems. A pre-repair system scan is recommended to identify items in advance that are malfunctioning on a vehicle. This helps the repair facility fully understand the scope of the repair before starting as well as documenting elements related to the overall loss. The post-repair diagnostic system scan is recommended on all 1996–2007 INFINITI vehicles and required on all 2008 and newer vehicles to confirm DTCs are properly resolved and assist in system calibrations, helping to ensure our owners' safety and satisfaction.

Background on Scan Requirements

Introduced in 1996, INFINITI vehicles systems have the ability to capture and record DTCs of vehicle systems within the vehicle Electronic Control Units (ECU). All 1996 to current vehicles that contain a 16-pin OBD2 port have the potential to have a diagnostic system scan. In vehicles without an OBD2 port, it may be necessary to locate other vehicle data link connectors to perform this task. INFINITI recommends the use of the CONSULT diagnostic scan tool with the most up-to-date software installed. INFINITI does not test or validate other diagnostic scan tools in the market and cannot comment on their capabilities or accuracy. Using the CONSULT diagnostic scan tool, stored DTCs are identified, validated, and then addressed within the repair process. Remote diagnostic pre-repair scans, post-repair scans, and calibrations can also be performed by using the CONSULT tool via the asTech® remote diagnostic device.

